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Name/Company:	Reference/order number:	Contact Number:
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Item	Quantity	Price	Reason

Refunds or exchanges will only be given after the returned item has been received and inspected within 7 days of purchase. Goods must be returned by a recorded service to ensure that they are received. If you chose not send the item by recorded delivery we cannot guarantee they will be received. Any returns outside this timescale will be returned back to you, unless there are exceptional circumstances and are at Lemonade's discretion. For health and safety reasons no returns are accepted for any pierced products or pierced products that are part of a set. We regret we are unable to accept returns for bespoke or special order items (e.g. crystal shoes) and bespoke orders made to your specific requirements unless deemed faulty.

Please return all items to the following address:

Returns Dept
Lemonade
Evelyn House
3 Elstree Way
Borehamwood
WD6 1RN

Thanks

please visit our website [www.lovelemonade.com/termsand conditions](http://www.lovelemonade.com/termsandconditions) for our full list of conditions.

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